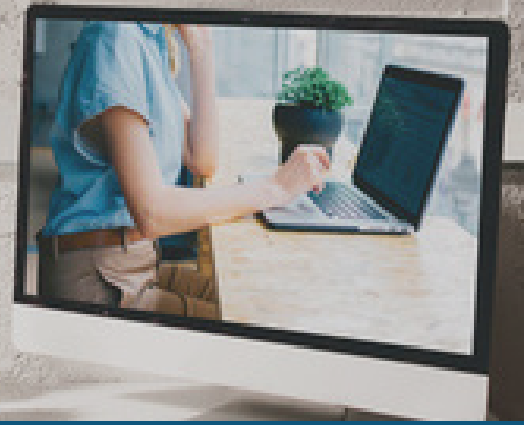


Access your retirement savings account today



City of Portland Governmental 457(b) Plan

Your City of Portland Governmental 457(b) Plan is a great way to prepare for your financial future. Log in to your account today to take advantage of tools and resources that will help you plan for tomorrow. You can access information about your account such as your statements, fund performance, transaction history and alerts as well as financial education and investment updates. You can also take advantage of myOrangeMoney®, an interactive educational online experience to help you estimate savings scenarios and make sure you're on track for the future you envision.



Need help logging in? Follow the instructions to track your savings on your road to retirement.

First time users

prime.beready2retire.com

1

Click *Register Now*

- Select the way you would like to create your online access.
- If you select Social Security number and date of birth, follow the instructions including the security questions to confirm your identity.
- If you prefer to use your Personal Identification Number (PIN) and Social Security number, but cannot locate your PIN, you can request a PIN reminder on the website or by calling the Information Line.

2

Set up a unique username and password for use on the website and the "Voya Retire" mobile app.

3

Provide your mobile number or an alternate email address to ensure the security of your account. We will use this for the future recovery of your username or password, as needed, or if you login using a computer or device that is not recognized.

- **HINT!** Please retain your PIN. If using the phone services you will need that same Voya-issued PIN for detailed account information and to perform certain transactions. If helpful, you can customize your PIN through the automated system to something you will more easily remember.

HINT! To keep your information secure, please avoid writing down your login credentials. Don't allow social networking sites to memorize this information and never put them in an e-mail.

VOYA
FINANCIAL



Previously registered users

prime.beready2retire.com

Enter your username and password to access your account.

If you have forgotten your username or password, select the appropriate link and follow the instructions to recover your credentials.

To access your statements online, click on the Statements & Documents tab at the top of the page and select Statements.



Access your account on the go

Get the “Voya Retire” mobile app to check your account balance and much more on your smartphone*.



Access your account by phone

1-800-584-6001

Automated Voice Response System

You can access your account by phone 24 hours a day, seven days a week.

Keep in mind when calling you may need your PIN. If you’re calling and have lost or misplaced your PIN, request a PIN reminder through the automated system or hold for a Customer Service Associate.

You may also access the following (if available):

[Account balance](#)

[Loans](#)

[Investments](#)

[Contributions and fund elections](#)

[Other plan information](#)

[Other options](#)

Questions? Need help? At any time, just press 0 and a Customer Service Associate can help you.

They’re available Monday through Friday, 8:00 a.m. to 9:00 p.m. Eastern Time.

Speak with one of our local representatives** or schedule an appointment by calling (503) 937-0378,

toll free at (800) 238-6281 or email deferredcomp@lewis-stefani.com.



Not FDIC/NCUA/NCUSIF Insured | Not a Deposit of a Bank/Credit Union | May Lose Value | Not Bank/Credit Union Guaranteed | Not Insured by Any Federal Government Agency

* Search Voya Retire in the Apple App Store® or on Google Play™ store. You will log in with the same Username and Password used for the Plan website. If your device allows, you can establish fingerprint security.

**Investment adviser representative and registered representative of, and securities and investment advisory services offered through, Voya Financial Advisors, Inc. (member SIPC).

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